

FOR PUBLICATION

GREAT PLACE GREAT SERVICE (GPGS) PROGRAMME

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| MEETING: | COUNCIL |
| DATE: | 16 DECEMBER 2015 |
| REPORT BY: | EXECUTIVE DIRECTOR BUSINESS TRANSFORMATION MANAGER |
| WARD: | ALL |
| COMMUNITY FORUM: | ALL |
| KEY DECISION REFERENCE (IF APPLICABLE): | 547 |

FOR PUBLICATION

1.0 PURPOSE OF REPORT

- 1.1 To inform members of the outcome of the GPGS programme review and recommend a revised programme of GPGS work.
- 1.2 To seek Council approval to deliver that revised programme of work as detailed within the business case and associated appendices.

2.0 RECOMMENDATIONS

- 2.1 That Full Council approves the revised GPGS Business case.
- 2.2 That the GPGS board should monitor the implementation of the GPGS as per the agreed project plan and cost model.

2.3 That delegated authority be granted by Full Council to ensure that decisions can be taken swiftly to ensure the programme is delivered in an informed and timely manner as detailed in section 5 of this report.

3.0 BACKGROUND

3.1 The GPGS programme was launched in December 2013 and it was agreed in early 2015 that it should be reviewed to ensure its ongoing viability and that it continue to focus on the areas which are currently of greatest benefit to the council and its objectives.

3.2 This report and its recommendations were considered by Cabinet at its meeting on 1 December, 2015 where it resolved that the report and its recommendations be supported.

4.0 REVIEW

4.1 A comprehensive review has been conducted of the whole programme during 2015, the outputs from which have been captured in the attached Business Case, Appendix 1, and its associated appendices A-K

4.2 An overview of the business case is presented to Cabinet & Full Council in the form of a presentation, Appendix 2.

5.0 DELEGATED AUTHORITY

5.1 GPGS is a fast moving transformation programme which will often require decisions to be taken at various levels in a timely manner. These decisions may related to areas of spend, be strategic or operational.

5.2 It is proposed that the following delegated authority mechanism be established to enable the council to act swiftly when such decisions are required.

5.3 Cabinet

5.3.1 To set overall budget and strategy for the GPGS Project

5.4 Executive Director with responsibility for GPGS Project

5.4.1 To decide on all strategic issues and to approve spending in accordance with the agreed GPGS Cost Model

5.4.2 Where practicable any decision to spend over £50,000 shall be made only after formal consultation at the GPGS Board. If not practicable to do so the Executive Director shall consult with at least one GPGS Board member before making a decision and then inform all GPGS Members in writing.

5.5 Business Transformation/GPGS Programme Manager]
[Transformation Programme Manager current proposal for new structure]

5.5.1 To make all operational decisions with regard to the GPGS project and to approve spending in accordance with the agreed GPGS Cost Model to the maximum value of £25,000

5.6 Any decisions shall be reported to the next available GPGS Board meeting for information.

6.0 RISK MANAGEMENT

6.1 A comprehensive summary of risk is included as Appendix (GPGS Risk register) to appendix 1 (GPGS Business Case)

7.0 EQUALITIES IMPACT ASSESSMENT (EIA)

7.1 The equalities impacts of all the proposals in this report for race, disability, gender, sexual orientation, age and religion have been considered and assessed. Equalities improvements have informed the development of the proposals and where possible, action has been taken or incorporated into the proposals.

7.2 All projects within the GPGS Programme will also consider individually all potential equality issues and opportunities.

8.0 RECOMMENDATION:

- 8.1 That Full Council approves the revised GPGS Business case.
- 8.2 That the GPGS board should monitor the implementation of the GPGS project as per the agreed project plan and cost model.
- 8.3 That delegated authority be granted by Full Council to ensure that decisions can be taken swiftly to ensure the programme is delivered in an informed and timely manner as detailed in section 5 of this report.

9.0 REASONS FOR RECOMMENDATION:

- 9.1 To enable the council to deliver a transformational programme which:
- Improves services to customer and residents
 - ensures Value for Money
 - delivers financial efficiencies
 - transforms and modernises the council
 - supports staff and members to deliver effective change
 - manages benefit realisation
 - is flexible and agile to grasp future opportunities

You can get more information about this report from Karen Brown - 5293 or James Drury - 5292

Officer recommendation supported.

Signed:



Cabinet Member

Date: 24 November, 2015